

Express Mail No. EV139503925US  
Date of Deposit: November 1, 2002



#171C  
Application No. 09/493,783  
Filed: January 28, 2000  
Group Art Unit: 2768  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

1210-02  
mel

Application : James D. Schlick et al.  
Application No. : 09/493,783  
Filed : January 28, 2000  
For : METHOD AND APPARATUS FOR PROBLEM  
SOLVING, DECISION MAKING AND STORING,  
ANALYZING AND RETRIEVING ENTERPRISEWIDE  
KNOWLEDGE AND CONCLUSIVE DATA  
Attorney's Docket : 24200-002 (previously KT-001AX)

Group Art Unit: 2768

Amendment A

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action mailed June 3, 2002, the response period of which is extended to November 3, 2002 by the accompanying request for extension, please amend the above-referenced application as follows:

In the Specification

On page 43, please replace the paragraph below the phrase "Abstract of the Disclosure" with the following paragraph (as required by 37 CFR §1.121(b), a clean copy of the Abstract is set forth below and a marked-up copy of the Abstract is set forth in an Appendix A entitled Version of Abstract with Markings to Show Changes Made):

C1  
A computer software application, graphical user interface, and method for entering information concerning a complex business situation, refining such information in a stepwise manner through the interface, generating a list of effective actions for addressing such a business situation, and storing such information in a knowledge base adapted for future query and reporting use of such a complex business situations, is provided.

In the Claims

✓ ✓ ✓ ✓ ✓ ✓ ✓  
Please cancel claims 37-39, 42, 50, 51, 91-93, 96, 104, and 105 without prejudice.